

Dear Sir/Madam,

UIDAI has extended support for existing OS version (for both android tablets and desktop devices), used to mark attendance, till 31st October 2017. Hence, all users are kindly requested to update according to their device model and brands before 31st Oct 2017.

Software and instructions is available at <http://basreports.attendance.gov.in/downloads/>

**Mantra Devices (Tablets & Desktop)** - Jellybean or below (Ver 4.2.x or below) will not support user authentication due to security concerns. However, considering the investment made by users, the service will be allowed to be continued subject to an undertaking form (for 1 year) from Nodal Officer that is available in the Nodal login. The Nodal officer or his/her nominee may upload the signed document, for verification and acceptance by the back-end team. Service continuity will be contingent on provision of undertaking. Software and instructions is available at <http://basreports.attendance.gov.in/downloads/>

**Morpho Devices** - Android Ver (4.2.x, below or above) RD Services not available, due to vendor's reservations. Will be updated, when problem resolved.

**Secugen, Startek, Precision and Iris Devices** - Android Ver 4.2.x or below RD Service is not available. RD Services for Android versions 4.4 & above is available at link.

Thanks & Regards

AEBAS TEAM

Aadhaar Enabled Biometric Attendance System

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To open ticket at NIC Service Desk Numbers - 1800 111 555

Or visit at <https://servicedesk.nic.in/>